SIX SENSES DOURO VALLEY COVID-19 POLICY

THANK YOU FOR STAYING WITH US

Six Senses Douro Valley has been awarded the "Clean and Safe" seal by the Portuguese Tourism Board.

The seal ensures that we are in full compliance with the strict guidelines recommended by the W.H.O. during the COVID-19 pandemic.

These guidelines are there to ensure a safe environment for everyone.

On the following slides, we will share with you a few of them. If you would like to know more, please reach out to our team of Guest Experience Makers (GEM's) at reception.

HOTEL

• Please respect social distancing of a minimum of 2 meters whenever possible;
• Bear in mind social distancing when using elevators and use stairs whenever possible;
• Indoors and when social distancing is not possible, the use of a mask is recommended;

RESTAURANTS & BARS

• We invite all our guests to book all their meals when possible;
• All our restaurants and bars have their seating areas re-arranged in order to maintain minimum distance;
• We have added additional seating areas in our terraces to enjoy the great weather outdoors;
• All our menus are now available with QR codes;
• Fancy a picnic on our beautiful gardens? We have special spots just for you

YOUR ROOM

• Your room has been thoroughly cleaned, sanitized and sealed for your arrival;
• The set up of the items available in your room has not changed. If you have a
• personal preference please let us know, and our team of GEM will make it happen;
• Chat with us using the in-room device anytime or via WhatsApp;
• Your minibar is now tailored to your preference, come see us in the wine library to set yours up

SPA AND GYM

We are delighted to inform you that in order to ensure social distancing and proper disinfection of all areas, our Gym, Indoor Pool and Saunas continue to be available for you on a complementary basis, but will only be available with a previous reservation.

To ensure your preferred time and service is available, we recommend you to call directly to the spa reception ext. 3081 and make an appointment.